



## 311 Call Statistics

	Calls Received	Calls Handled	Abandoned Calls	Transfer In Calls	Transfer Out Calls
Dec-14	23857	21536	2321	1619	7333
Jan-15	21384	19461	1854	1440	6834
Feb-15	18299	16199	2100	1389	5983
Mar-15	23864	20704	2980	1436	7368
Apr-15	22655	19311	3344	1554	7376
May-15	21497	18577	2920	1553	6552
Jun-15	24749	20249	4500	1748	8115
Jul-15	26306	22762	3544	1524	8208
Aug-15	23773	19114	2992	1807	8485
Sep-15	23915	20648	3267	1871	8118
Oct-15	24255	20527	3728	1731	8579
Nov-15	19439	17681	1758	1495	7040
Dec-15	22297	20230	2058	1642	8279

