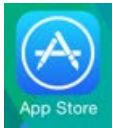




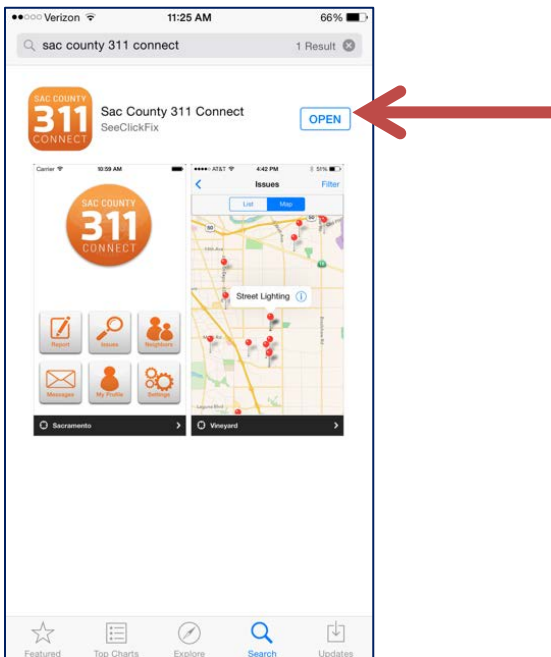
## iPhone

On your phone – find “App Store” icon



Using Search icon (microscope) – type “Sac County 311 Connect”

When App information appears – click OPEN and Click Download.



The cost app may take a few minutes to load to the home screen on your phone.

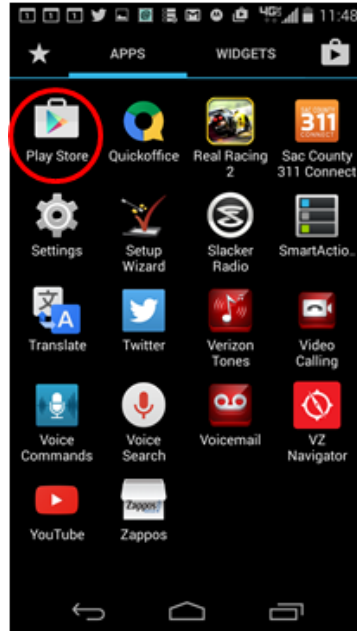
## DROIDS

On your Android phone, If you haven't already, [add a Google Account on your device](#).

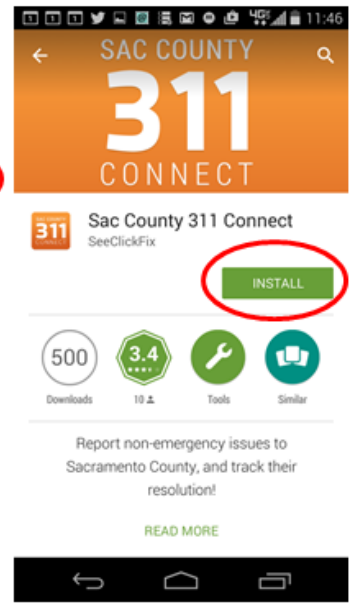
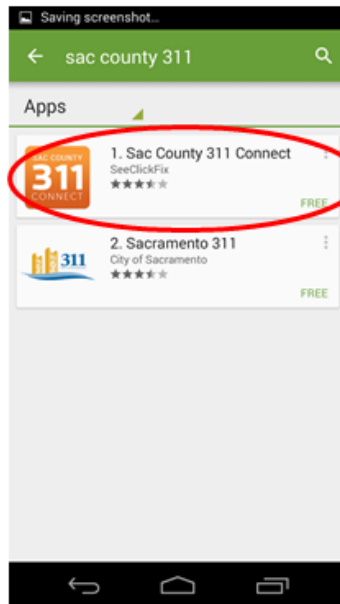
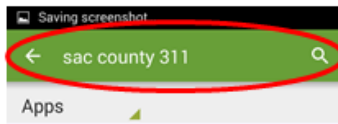
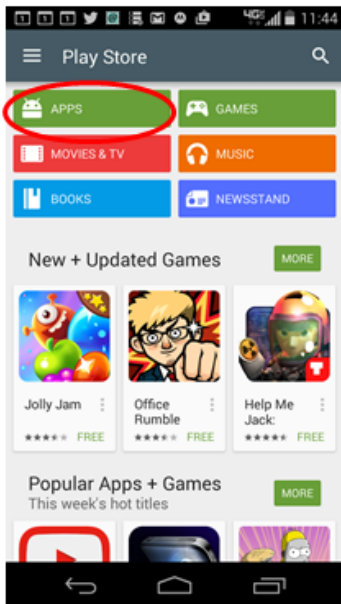
From the home screen page, Open the Google  Play Store app



tap icon at bottom in middle



In Play Store, tap APPS and type "Sac County 311" into the search bar. Tap Sac County 311 Connect icon. Tap INSTALL.



The no-cost Sac County 311 Connect app takes a few seconds to download to your home screen.